

Extended Support Services Agreement - United States and Canada

1. Introduction

This Extended Support Services Agreement ("the Agreement") describes the terms and conditions that will apply to Your access and use of the Support Services described in this Agreement and, upon Your acceptance, constitutes a legally binding agreement between You and John Deere Canada ULC if you live in Canada, and Deere & Company if you live in the United States.

The Support Services have been developed and are administered by Deere & Company's Intelligent Solutions Group and are distributed to Customers in Canada through John Deere Canada ULC. (John Deere Canada ULC and Deere & Company shall be collectively referred to as "John Deere" throughout this Agreement). "You" "Your" or "Customer" shall be used interchangeably throughout this Agreement and shall refer to the single end-user customer or customer organization entering into this Agreement and authorized to use the Supported Software and/or Supported Components.

IF YOU ARE UNABLE OR UNWILLING TO COMPLY WITH ANY OF THESE TERMS, YOU MUST IMMEDIATELY DISCONTINUE YOUR ACCESS AND USE OF THE SUPPORT SERVICES, AND CONTACT JOHN DEERE. THIS AGREEMENT IS BETWEEN YOU AND JOHN DEERE ONLY. NO THIRD PARTY – INCLUDING BUT NOT LIMITED TO JOHN DEERE DEALERS – HAS THE AUTHORITY TO CHANGE OR SUPPLEMENT THIS AGREEMENT.

IF YOU WERE ASSIGNED THIS AGREEMENT FROM A THIRD PARTY (SUCH AS A JOHN DEERE DEALER), YOU UNDERSTAND AND AGREE THAT NO AGENCY RELATIONSHIP BETWEEN JOHN DEERE AND THAT THIRD PARTY IS IMPLIED OR SUGGESTED BY THE FACT THAT SUCH THIRD PARTY ASSIGNED THIS AGREEMENT TO YOU.

2. Definitions

In this Agreement, the following terms shall have the following meanings:

"Desktop Sharing" means the provision to John Deere of access to Your computer desktop to ascertain and troubleshoot any issues with the Supported Software and/or Supported Components.

"Error" means any failure of the Supported Software to significantly conform in any material respect to its or their published specifications

"Fixes" mean either a modification or addition that, when made or added to the Supported Software, brings the Supported Software into material conformity with its or their published specifications, or a procedure or routine that, when observed in the regular operation of the Supported Software, avoids the practical adverse effect of such nonconformity. Fixes may be temporary in nature.

"Published specifications" or "Specifications" shall mean operator, technical and Customer manuals, training materials, guides, listings and specifications provided by John Deere to Customer that specifically pertain to the applicable Supported Software and/or Supported Components.

"Respond" or "Response" means that John Deere will use commercially reasonable efforts to contact You regarding a Support Contact.

"Site" means the website located at www.stellarsupport.com.

"Support Contacts" has the meaning set forth in Section 7.

"Supported Components" means the hardware components supported by John Deere as listed on the Site on the Effective Date.

"Support Fee" has the meaning set forth in Section 8.

"Supported Software" means the software supported by John Deere as listed on the Site on the Effective Date. "Support Services" has the meaning set forth in Section 3.

"Term" has the meaning set forth in Section 10.

3. Terms of Service.

A. John Deere will provide technical support services in connection with Supported Software and Supported Components including installation and configuration, analysis of error messages, reprogramming, calibration, Fixes, adjustment of moisture correction, navigation, and downloading information and troubleshooting ("Support Services"). As part of the Support Services provided under this Agreement, John Deere may, at its sole discretion, provide bulletins describing new Supported Software and/or Supported Components, Fixes, support level changes and other information regarding the Supported Software and Supported Components. Customer may use any Support Contacts as described in this Agreement for the purpose of reporting problems and seeking Support Services regarding the use of the Supported Software and Supported Components.

B. Your continued use of the Support Services is subject to the terms and conditions of this Agreement.

4. John Deere Privacy Policy and Legal Notice.

You must provide John Deere with accurate and complete information when You subscribe to the Support Services. John Deere reserves the right to terminate this Agreement if You give John Deere inaccurate or incomplete information. John Deere respects the privacy of Your personal information (as defined in John Deere's Privacy Policy) and will not disclose any of Your personal information except as permitted in John Deere's Privacy Policy. A copy of John Deere's Privacy Policy can be found on the Site. Please read it carefully before using the Support Services. By accepting this Agreement, You agree to the terms and conditions of John Deere's Privacy Policy and Legal Website Notice and affirm that You understand the options John Deere provides You with regard to Your personal information.

5. Scope of Support Services.

A. John Deere will provide Support Services only for the most recent version of Supported Software and/or Supported Components. John Deere will only provide Support Services for Supported Software and Software Components that are used according to the applicable specifications for such Supported Software and Supported Components. For purposes of this Agreement, as updated from time to time, applicable specifications shall mean the specifications in place as of the Effective Date.

B. All Support Services provided pursuant to this Agreement shall be provided remotely via telephone, Desktop Sharing, or e-mail. John Deere shall not provide any on-site services to Customer under this Agreement.

C. During the Term of this Agreement, John Deere will provide the following Support Services for any Supported Software:

Fixes. John Deere will Respond via telephone or e-mail to Customer regarding verifiable and reproducible Errors when reported to John Deere using a Support Contact. John Deere may require Customer to provide additional information during the Support Contact in order to begin to Respond to the Error.

Responding to Support Contacts. John Deere will Respond to Support Contacts about Supported Software.

D. During the Term of this Agreement, John Deere will Respond via telephone or email to Support Contacts about Supported Components.

E. EXCEPTIONS: THE FOLLOWING MATTERS ARE NOT COVERED BY THIS AGREEMENT:

Any problem resulting from the misuse, improper use, alteration, or damage of the Supported Software and/or Supported Components.

Any problem caused by modifications, alterations or changes in any version of the Supported Software and/or the Supported Components not made or expressly authorized by John Deere; Any problem resulting from Your programming, use or installation of the Supported Software and/or Supported Components; Any problem resulting from failure to conform to the applicable specifications for the Supported Software and/or Supported Components; and Errors in any version of the Supported Software other than the most recent version of the Supported Software.

6. Customer's Obligations.

Customer agrees to do all of the following:

A. Notify John Deere promptly following the discovery of any Error. Further, upon discovery of an Error, You agree to fully cooperate with John Deere regarding any requests by John Deere, including, but not limited to, submitting to John Deere a listing of output and any other data that John Deere may require in order to reproduce the Error and the operating conditions under which the Error occurred or was discovered.

B. Timely pay the Support Fee.

C. Procure, install and maintain all equipment, telephone lines, communication interfaces and other hardware necessary to: (1) operate the Supported Software and/or Supported Components; and/or (2) to obtain the Support Services from John Deere.

D. Use the Supported Software and/or Supported Components only in accordance with the applicable specifications.

E. Be completely responsible for the installation and/or implementation of all Fixes, problems, solutions, modifications and/or other Responses provided to You by John Deere under this Agreement.

F. Have had purchased the Supported Software and/or Supported Components for which You are seeking Support Services under this Agreement.

G. When accessing and/or using Desktop Sharing, not to: (1) take any action that imposes an

unreasonable load on John Deere's infrastructure; (2) use any device software or routine to interfere or attempt to interfere with the proper working of Desktop Sharing or any activity conducted on Desktop Sharing; or (3) attempt to decipher, decompile, disassemble or reverse engineer any of the software comprising or making up Desktop Sharing.

H. Will use the Support Services, Supported Software and Supported Components in accordance with Canadian and United States law, as applicable, including foreign trade control laws and regulations. The Support Services that You receive may be subject to export and other foreign trade controls restricting resales and/or transfers to other countries and parties. By accepting the terms of this Agreement, You acknowledge that You understand that the Support Services may be so controlled, including, but not limited to, controls by the Export Administration Regulations and/or the foreign trade control regulations of the U.S. Treasury Department of the United States. Any other provision of this Agreement to the contrary notwithstanding, You agree that the Support Services You receive under this Agreement will not be resold, reexported or otherwise transferred.

7. Methods of Obtaining Support and Support Hours.

You may request and/or obtain a Response for Support Services for Supported Software and/or Supported Components using any of the following methods (collectively, "Support Contacts"):

A. Contacting John Deere's telephone hotline at 1-888-GRN-STAR. The telephone hotline will be available during normal business hours, excluding all legal holidays. Legal holidays are as follows: New Year's Day, Thanksgiving Day (U.S.) and Christmas Day.

B. E-mailing John Deere's e-mail support at GreenStar@JohnDeere.com. E-mail support will be available during normal business hours in the United States of America (USA), excluding all legal holidays observed in the USA. Legal holidays observed in the USA are as follows: New Year's Day, Thanksgiving Day (U.S.) and Christmas Day.

C. Accessing John Deere's self-serve web-based support at the Site. John Deere's self-serve web-based support will be available twenty-four hours per day, seven days per week, excluding periods during server maintenance from time to time.

8. Service Fee, Payment and Taxes.

A. The fee for the Support Services shall be equal to the amount listed on the Site on the Effective Date ("Support Fee").

B. You will provide Credit Account information to pay for the Support Services. You agree that all charges and payment obligations under this Agreement will automatically be charged to that Credit Account.

C. You agree that Your Credit Account will be charged the Support Fee on or about the Effective Date.

D. The Support Fee for the Support Services as described in this Section does not include applicable federal, state, provincial, local and/or value-added taxes.. The amount(s) charged to Your Credit Account for the Support Fee shall include applicable federal, state, government, provincial, local, value-added and/or goods and services taxes. In addition, all present and future taxes, duties, or fees of any nature, including, but not limited to federal, state, government, provincial, local, value-added and/or goods and services sales or use taxes, fees, excises, property or gross receipts taxes or fees, required contributions, or duties, however denominated, that are now or hereafter may be levied on the Support Fee, the Support Services and/or the payments made under this Agreement (excluding taxes based on John Deere's net

income) that have not already been assessed to or levied against You shall be charged to and paid by You. You shall be responsible for the payment of all such taxes.

9. Use and Restrictions.

Your rights and obligations concerning the use of the Support Services (or any other programming and/or services provided by John Deere to You under this Agreement, regardless of its form or purpose) shall be as provided in this Agreement, in any applicable license agreement and/or in any other additional documentation that may be furnished from time to time by John Deere. John Deere shall have sole and exclusive ownership of all right, title, and interest in and to such Support Services (including ownership of all copyrights and other intellectual property rights pertaining to the Support Services and all rights to intellectual property that arise or are created from carrying out the Support Services), subject only to the license expressly granted to You therein. Unless otherwise agreed, You are entitled to make and use only the number of copies of Supported Software as You are authorized to use under the license agreements for the Supported Software, and You agree to return or destroy, as requested by John Deere, superseded copies of the Supported Software when replaced by any Fixes. You may resort solely to the indemnification rights provided by John Deere contained in the applicable license agreement in the event of any issue or claim concerning title or intellectual property rights.

10. Activation of Service, Term of the Agreement.

A. To use the Support Services under this Agreement, this Support Services must be activated for Your account ("Activation"). The Activation may be performed by a Dealer acting at Your direction of and on Your behalf. At the time of Activation, the Support Services will commence for Your account and will continue in effect until the end of the Subscription Period. Upon expiration of the Subscription Period the Support Services governed by this Agreement will cease. This Agreement does not automatically renew.

B. This Agreement will commence as of the date of execution ("Effective Date") and expire as described below, unless the Agreement is otherwise terminated earlier in accordance with the terms of this Section 11 below. The initial term of this Agreement (the "Initial Term") will commence upon the Effective Date and will continue in effect for a period of two years except as set forth below. If the Support Services are not activated (as described above) within the Initial Term, this Agreement will expire at the end of the Initial Term. If the Support Services are activated within the Initial Term, this Agreement will continue for the Subscription Period, which will commence upon the date of Activation. The "Subscription Period" is the subscription term agreed between John Deere and You prior to execution of this Agreement, and ends in all cases upon the earlier of the expiration of (i) the agreed subscription term or (ii) any termination of this Agreement.

11. Termination of the Agreement.

A. Cancellation of this Agreement within 10 Days of the Effective Date. If You do not wish to be bound by the terms of this Agreement, then You must cancel this Agreement by providing written notice to John Deere using certified or registered mail, return receipt requested, to the applicable address in Section 12 below. You should include a statement in the written notice that states as follows: "I wish to cancel the Support Services Agreement having an Effective Date of [Insert Effective Date]." FOR THE CANCELLATION TO BE VALID UNDER THIS SECTION 11, YOU MUST PROVIDE THE WRITTEN NOTICE TO JOHN DEERE WITHIN 10 DAYS OF THE EFFECTIVE DATE. Cancellation of the Agreement will be effective on the date that John Deere receives the notice of cancellation from You. If You comply with all the requirements as described in this section 11, You will be entitled to a refund equal to the Support Fee paid by You less the value of the Support Services you received under this Agreement, as determined by John Deere in its sole discretion.

B. Termination for Default. John Deere may immediately terminate this Agreement for default if You:

- i. Fail to pay any amount due under this Agreement; or
- ii. Violate any provision of this Agreement.

If the Agreement is terminated under this section 11.B., You are not entitled to any refund of the Support Fee.

C. Termination for Other Reasons. Either party may terminate this Agreement immediately in the event the other party becomes insolvent or bankrupt or has a receiver, administrator or analogous person appointed to it or over all or some of its assets or a resolution is passed for the liquidation of that party.

D. Requirements Upon Termination. Upon termination of this Agreement by either party, John Deere shall discontinue furnishing the Support Services and You shall immediately cease using, and be entitled to use, the Support Services. Upon termination of this Agreement, You shall remit to John Deere upon receipt of a final invoice all amounts accrued or due to John Deere up to and including the termination date.

E. Termination of this Agreement will not operate as a waiver of any breach of this Agreement and will be without prejudice to any rights, liabilities or obligations of either party which have accrued up to the date of termination. This section 11.E. together with any other provisions which expressly or by implication are intended to survive termination or expiry, will continue in force notwithstanding termination or expiry.

F. John Deere reserves the right to immediately suspend providing Support Services to You without notice upon rejection of any charges to Your Credit Account or if Your Credit Account issuer (or its agent or affiliate) seeks return of payments previously made to John Deere when John Deere believes You are liable for the charges. Such rights are in addition to and not in lieu of any other legal right or remedies available to John Deere either at law or under this Agreement. John Deere reserves the right to refer any amounts due by You under this Agreement to a third party for collection in the event of an ongoing default.

12. Notices.

All notices required to be given to John Deere hereunder shall be sent by certified or registered mail to: A. For purposes of a Customer in the United States:

John Deere Intelligent Solutions Group
ATTN: Customer Call Center - Extended Service Agreement
4140 114th Street
Urbandale, IA 50322

B. For purposes of a Customer in Canada:

John Deere Limited
ATTN: Branch Customer Support Manager
295 Hunter Road
P.O. Box 1000
Grimsby, Ontario
L9K 1M3

and shall be effective upon receipt.

All notices required to be given to You hereunder shall, in John Deere's sole discretion, either be sent via certified or registered mail to Your address contained in Your subscription form or via e-mail to Your e-mail address contained in Your subscription form. Either method of notification used by John Deere shall be effective upon dispatch.

13. Indemnification.

You agree to defend, indemnify and hold harmless John Deere, including its affiliates, officers, directors, employees, agents and representatives, from and against all claims, demands proceedings, injuries, liabilities, losses, or costs and expenses (including reasonable legal fees), including, but not limited to, claims alleging negligence, copyright infringement and/or trademark infringement against John Deere, arising from or in connection with Your use of the Support Services, Your breach of any term of this Agreement, Your misuse of the Supported Software and/or Supported Components, or Your unauthorized modification or alteration of the Supported Software and/or Supported Components.

14. Limited Warranty.

John Deere shall perform the Support Services hereunder in a workmanlike manner.

To the extent permitted by law, in the event that John Deere is unable to fulfill its warranty obligations under this section 14, You agree that Your exclusive remedy is a refund of the total amount of the Support Fee paid by You under this Agreement. YOU AGREE THAT THE FOREGOING CONSTITUTES YOUR SOLE AND EXCLUSIVE REMEDY FOR ANY AND ALL CLAIMS ARISING OUT OF OR RELATING TO THE SUPPORT SERVICES PROVIDED TO YOU BY JOHN DEERE, ITS AFFILIATES AND THIRD PARTY SUPPLIERS UNDER THIS AGREEMENT. EXCEPT AS EXPRESSLY SET FORTH IN THIS SECTION 14, THE SUPPORT SERVICES ARE PROVIDED ON AN "AS IS" BASIS. JOHN DEERE, ITS AFFILIATES AND THIRD PARTY SUPPLIERS SHALL HAVE NO LIABILITY FOR THE SUPPORTED SOFTWARE, SUPPORTED COMPONENTS AND/OR THE SUPPORT SERVICES PROVIDED, INCLUDING, BUT NOT LIMITED TO, ANY LIABILITY FOR NEGLIGENCE, BREACH OF CONTRACT, BREACH OF WARRANTY OR OTHER TORT OR STRICT LIABILITY, LOST PROFITS AND BUSINESS INTERRUPTION ARISING OUT OF OR IN CONNECTION WITH THIS AGREEMENT. JOHN DEERE, ITS AFFILIATES AND THIRD PARTY SUPPLIERS MAKE AND YOU RECEIVE NO WARRANTIES, EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE IN ANY OTHER PROVISION OF THIS AGREEMENT OR ANY OTHER COMMUNICATION. JOHN DEERE, ITS AFFILIATES AND THIRD PARTY SUPPLIERS SPECIFICALLY DISCLAIM ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR TERMS OF SATISFACTORY QUALITY, OR ACCURACY, COMPLETENESS, RELIABILITY, TIMELINESS OR ACCURACY OF INFORMATION TO THE MAXIMUM EXTENT PERMITTED BY LAW. JOHN DEERE DOES NOT WARRANT THAT DESKTOP SHARING WILL BE ERROR FREE OR WILL MEET YOUR SPECIFIC REQUIREMENTS.

15. Limitation of Liability; Exclusion of Consequential Damages.

THE CUMULATIVE LIABILITY OF JOHN DEERE, ITS AFFILIATES AND THIRD PARTY SUPPLIERS TO YOU FOR ALL CLAIMS ARISING OUT OF OR IN RELATION TO THIS AGREEMENT (INCLUDING, BUT NOT LIMITED TO ANY CLAIMS RELATING TO OR ARISING OUT OF THE SUPPORT SERVICES RENDERED HEREUNDER) IN CONTRACT, TORT, OR OTHERWISE, SHALL NOT EXCEED THE TOTAL AMOUNT OF THE SUPPORT FEE PAID BY YOU TO JOHN DEERE FOR SERVICES UNDER THIS AGREEMENT DURING THE TERM. TO THE MAXIMUM EXTENT PERMITTED BY LAW, IN NO EVENT SHALL JOHN DEERE, ITS AFFILIATES AND THIRD PARTY SUPPLIERS BE LIABLE TO YOU

FOR ANY CONSEQUENTIAL, INDIRECT, SPECIAL, OR INCIDENTAL DAMAGES, EVEN IF JOHN DEERE, ITS AFFILIATES AND THIRD PARTY SUPPLIERS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH POTENTIAL LOSS OR DAMAGE. THE FOREGOING LIMITATION OF LIABILITY AND EXCLUSION OF CERTAIN DAMAGES SHALL APPLY REGARDLESS OF THE SUCCESS OR EFFECTIVENESS OF OTHER REMEDIES.

NOTE: SOME STATES AND PROVINCES DO NOT ALLOW EXCLUSIONS OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

THIS SECTION SHALL SURVIVE THE TERMINATION OR EXPIRATION OF THIS AGREEMENT.

16. Governing Law and Exclusive Forum.

The construction, interpretation and performance of this Agreement, as well as the legal relations of the parties arising hereunder, shall be governed by and construed in accordance with the laws of the State of Illinois (for purposes of a Customer in the United States) and the laws of the Province of Ontario (for purposes of a Customer in Canada) without giving effect to the conflict or choice of law provisions thereof. The parties expressly agree that the exclusive forum for the resolution of any disputes arising out of or relating to this Agreement for a Customer in the United States shall be the city where Deere & Company's registered agent is located in the state where You reside or where You have Your principal place of business. The parties expressly agree that the exclusive forum for the resolution of any disputes arising out of or relating to this Agreement for a Customer in Canada shall be the city where John Deere Limited's registered office is located in the Province where You reside or where Your head office is located.

17. French Language.

The parties hereby acknowledge that they have required this contract, and all other agreements and notices required or permitted to be entered into or given pursuant hereto, to be drawn up in the English language only. *Les parties reconnaissent avoir demandé que le présent contrat ainsi que toute autre entente ou avis requis ou permis tre conclu ou donn en vertu des stipulations du présent contrat, soient rédigés en langue anglaise seulement.*

18. Assignment.

You may transfer or assign this Agreement to a third party end user ("Assignee") only as follows:

A. First, prior to any assignment, You must provide the Assignee with a copy of this Agreement, or direct the Assignee to an online copy of this Agreement, and allow the Assignee sufficient time to review these terms and to consult with counsel if the Assignee desires. Before this Agreement may be assigned to Assignee, Assignee must first obtain a John Deere web profile, which Assignee may request at www.myjohndeere.com or with the assistance of a Dealer.

B. Second, Customer must obtain an affirmative acknowledgement from the Assignee that the Assignee understands these terms and is willing to be bound by them in place of the Customer.

C. Third, upon receipt of the Assignee's acknowledgement that it understands and agrees to be bound by these terms, Customer must notify John Deere that it intends to assign this Agreement to the Assignee. In this notice, the Customer must identify the Assignee and represent and warrant to John Deere that the Assignee has affirmatively acknowledged that it understands and agrees to be bound by these terms in

place of Customer. Notices under this paragraph must be delivered to John Deere through a Dealer, who may charge Customer, Assignee, or both a fee for providing this service.

D. Customer may then assign this Agreement to the Assignee in return for the Assignee's promise to be bound as the "Customer" under this Agreement and for any other consideration agreed by Customer and Assignee. Upon receipt of the Customer's notice of assignment (described in Paragraph 18.C above), John Deere will, subject to Paragraph 18.E below, electronically notify the Assignee that this Agreement has been assigned to Assignee and that use of the Services is governed by these terms and conditions.

F. John Deere may consent to or reject the assignment in its sole discretion; any purported assignment without John Deere's consent shall be null and void. John Deere's electronic notice to Assignee (described in Paragraph 18.C above) will constitute John Deere's consent to assignment of this Agreement to Assignee. John Deere may additionally require the Assignee to execute a certification confirming the Assignee's assumption in a form requested by John Deere prior to, upon or at any time after such assignment. Notwithstanding such assignment, Customer understands and agrees that Customer will remain jointly and severally liable with the Assignee (and any subsequent Assignee) for all Customer's payment obligations hereunder, and Customer further understands and agrees that Customer is solely responsible for any damages or losses resulting from an incomplete, invalid, partial, unenforceable, or other imperfect assignment by Customer of this Agreement.

E. John Deere may assign this Agreement without Your prior consent to any company or entity affiliated with John Deere and/or Deere & Company, or by an assignment associated with a corporate restructuring, merger or acquisition.

19. Force Majeure.

John Deere, its affiliates and suppliers shall not be liable for delay in any of their performance hereunder due to causes beyond their control, including, but not limited to, an act of God, war, natural disaster, governmental regulations, communication or utility failure, or casualties or the failure or acts of third parties.

20. Severability.

If any part of this Agreement shall be held invalid or unenforceable, such determination shall not affect the validity or enforceability of any remaining portions, which shall remain in force and effect as if this Agreement had been executed with the invalid or unenforceable portion thereof eliminated.

21. Entire Agreement.

This Agreement, any notices, guidelines, directions, instructions or directives posted on the Site from time to time, and all amendments, modifications, additions or changes to the foregoing constitute the entire agreement between the parties and supersedes all prior discussions and agreements, whether oral or written, between the parties relating thereto.

Any additional terms and conditions of Customer on any purchase order or similar document shall be void and without any force and effect and shall not vary, add to, or delete the terms of this Agreement.

22. Waiver.

If John Deere exercises or fails to exercise any right or remedy available to it, this shall not prejudice John Deere's rights in exercising that or any other right or remedy. Waiver of any term of this Agreement must be

specified in writing and signed by an authorised officer of John Deere.

23. Review of Terms.

John Deere reserves the right to review any of the terms of this Agreement at any time and from time to time. If, following any such review, there is any change to the terms of this Agreement that change will take effect from the date on which John Deere gives notice to You of such change.

IF YOU AGREE TO THE TERMS AND CONDITIONS OF THIS AGREEMENT, YOU:

- (i) ACKNOWLEDGE THAT YOU HAVE READ AND UNDERSTAND THIS AGREEMENT;
- (ii) REPRESENT THAT YOU HAVE THE AUTHORITY TO ENTER INTO THIS AGREEMENT; (iii) AGREE PERSONALLY AND/OR ON BEHALF OF YOUR COMPANY TO BE BOUND BY AND TO PERFORM THE OBLIGATIONS OF THIS AGREEMENT,
- (iv) AGREE THAT JOHN DEERE MAY CHARGE YOUR CREDIT ACCOUNT FOR THE FEES AND CHARGES SET FORTH IN THIS AGREEMENT; AND
- (v) REPRESENT THAT ALL INFORMATION PROVIDED BY YOU TO JOHN DEERE IS TRUE AND ACCURATE TO THE BEST OF YOUR KNOWLEDGE.

IT IS STRONGLY RECOMMENDED THAT YOU PRINT A COPY OF THIS AGREEMENT FOR YOUR RECORDS AT THIS TIME. [CLICK HERE TO PRINT A COPY OF THIS AGREEMENT RIGHT NOW.](#) IF YOU DO NOT PRINT THE AGREEMENT NOW, YOU MAY OBTAIN A COPY AT ANY TIME BY VISITING THE SITE

IN THE EVENT THAT YOU MISTAKENLY CLICK THE "I ACCEPT" BUTTON AND INTENDED TO CLICK THE "I DO NOT ACCEPT" BUTTON, YOU MUST CALL 1-888-GRN-STAR WITHIN 24 HOURS OF THE ACCEPTANCE OR FOLLOW THE CANCELLATION PROCEDURES OUTLINED IN SECTION 11 A OF THE AGREEMENT TO CANCEL THIS AGREEMENT AND THE CORRESPONDING SUPPORT SERVICES.

IF YOU DO NOT WISH TO BE BOUND BY THIS AGREEMENT, YOU SHOULD CLICK, "I DO NOT ACCEPT" AND YOU WILL NOT BE ALLOWED ACCESS TO THE SUPPORT SERVICES. BY CLICKING "I ACCEPT" BELOW, YOU ARE AGREEING TO BE BOUND BY THIS AGREEMENT.

YOU MUST NOW INDICATE THAT YOU AGREE TO THESE TERMS AND CONDITIONS BY CLICKING "I ACCEPT" BELOW:

CLICK BELOW TO ACCEPT CLICK BELOW TO DECLINE THE TERMS OF THIS LICENSE THE TERMS OF THIS LICENSE AGREEMENT AND PROCEED AGREEMENT AND EXIT

Extended Support Services Agreement – Australia and New Zealand

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5. Scope of Support Services.

A. John Deere will provide Support Services only for the most recent version of Supported Software and/or Supported Components. John Deere will only provide Support Services for Supported Software and Software Components that are used according to the applicable specifications for such Supported Software and Supported Components. For purposes of this Agreement, as updated from time to time, applicable specifications shall mean the specifications in place as of the Effective Date.

B. All Support Services provided pursuant to this Agreement shall be provided remotely via telephone, Desktop Sharing, or e-mail. John Deere shall not provide any on-site services to Customer under this Agreement.

C. During the Term of this Agreement, John Deere will provide the following Support Services for any

Supported Software:

Fixes. John Deere will Respond via telephone or e-mail to Customer regarding verifiable and reproducible Errors when reported to John Deere using a Support Contact. John Deere may require Customer to provide additional information during the Support Contact in order to begin to Respond to the Error.

Responding to Support Contacts. John Deere will Respond to Support Contacts about Supported Software.

D. During the Term of this Agreement, John Deere will Respond via telephone or email to Support Contacts about Supported Components.

E. EXCEPTIONS: THE FOLLOWING MATTERS ARE NOT COVERED BY THIS AGREEMENT:

Any problem resulting from the misuse, improper use, alteration, or damage of the Supported Software and/or Supported Components. Any problem caused by modifications, alterations or changes in any version of the Supported Software and/or the Supported Components not made or expressly authorized by John Deere; Any problem resulting from Your programming, use or installation of the Supported Software and/or Supported Components; Any problem resulting from failure to conform to the applicable specifications for the Supported Software and/or Supported Components; and Errors in any version of the Supported Software other than the most recent version of the Supported Software.

6. Customer's Obligations.

Customer agrees to do all of the following:

A. Notify John Deere promptly following the discovery of any Error. Further, upon discovery of an Error, You agree to fully cooperate with John Deere regarding any requests by John Deere, including, but not limited to, submitting to John Deere a listing of output and any other data that John Deere may require in order to reproduce the Error and the operating conditions under which the Error occurred or was discovered.

B. Timely pay the Support Fee.

C. Procure, install and maintain all equipment, telephone lines, communication interfaces and other hardware necessary to: (1) operate the Supported Software and/or Supported Components; and/or (2) to obtain the Support Services from John Deere.

D. Use the Supported Software and/or Supported Components only in accordance with the applicable specifications.

E. Be completely responsible for the installation and/or implementation of all Fixes, problems, solutions, modifications and/or other Responses provided to You by John Deere under this Agreement.

F. Have had purchased the Supported Software and/or Supported Components for which You are seeking Support Services under this Agreement.

G. When accessing and/or using Desktop Sharing, not to: (1) take any action that imposes an unreasonable load on John Deere's infrastructure; (2) use any device software or routine to interfere or attempt to interfere with the proper working of Desktop Sharing or any activity conducted on Desktop Sharing; or (3) attempt to decipher, decompile, disassemble or reverse engineer any of the software

comprising or making up Desktop Sharing.

H. Will use the Support Services, Supported Software and Supported Components in accordance with Australian or New Zealand law, as applicable, including foreign trade control laws and regulations. The Support Services that You receive may be subject to export and other foreign trade controls restricting resales and/or transfers to other countries and parties. By accepting the terms of this Agreement, You acknowledge that You understand that the Support Services may be so controlled, including, but not limited to, controls by the Export Administration Regulations and/or the foreign trade control regulations of the U.S. Treasury Department of the United States. Any other provision of this Agreement to the contrary notwithstanding, You agree that the Support Services You receive under this Agreement will not be resold, reexported or otherwise transferred.

7. Methods of Obtaining Support and Support Hours.

You may request and/or obtain a Response for Support Services for Supported Software and/or Supported Components using any of the following methods (collectively, "Support Contacts"):

A. Contacting John Deere's telephone hotline at 1-888-GRN-STAR. The telephone hotline will be available during normal business hours in the United States of America (USA), excluding all legal holidays observed in the USA. Legal holidays observed in the USA are as follows: New Year's Day, Thanksgiving Day (U.S.) and Christmas Day.

B. E-mailing John Deere's e-mail support at GreenStar@JohnDeere.com. E-mail support will be available during normal business hours in the USA, excluding all legal holidays observed in the USA. Legal holidays observed in the USA are as follows: New Year's Day, Thanksgiving Day (U.S.) and Christmas Day.

C. Accessing John Deere's self-serve web-based support at the Site. John Deere's self-serve web-based support will be available twenty-four hours per day, seven days per week, excluding periods during server maintenance from time to time.

8. Service Fee, Payment and Taxes.

A. The fee for the Support Services shall be equal to the amount listed on the Site on the Effective Date ("Support Fee").

B. You will provide Credit Account information to pay for the Support Services. You agree that all charges and payment obligations under this Agreement will automatically be charged to that Credit Account.

C. You agree that Your Credit Account will be charged the Support Fee on or about the Effective Date.

D. The Support Fee for the Support Services as described in this Section does not include applicable federal, state, government, provincial, local, value-added and/or goods and services taxes. The amount(s) charged to Your Credit Account for the Support Fee shall include applicable federal, state, government, provincial, local, value-added and/or goods and services taxes. In addition, all present and future taxes, duties, or fees of any nature, including, but not limited to federal, state, government, provincial, local, value-added and/or goods and services sales or use taxes, fees, excises, property or gross receipts taxes or fees, required contributions, or duties, however denominated, that are now or hereafter may be levied on the Support Fee, the Support Services and/or the payments made under this Agreement (excluding taxes based on John Deere's net income) that have not already been assessed to or levied against You shall be charged to and paid by You. You shall be responsible for the payment of all such taxes.

9. Use and Restrictions.

Your rights and obligations concerning the use of the Support Services (or any other programming and/or services provided by John Deere to You under this Agreement, regardless of its form or purpose) shall be as provided in this Agreement, in any applicable license agreement and/or in any other additional documentation that may be furnished from time to time by John Deere. John Deere shall have sole and exclusive ownership of all right, title, and interest in and to such Support Services (including ownership of all copyrights and other intellectual property rights pertaining to the Support Services and all rights to intellectual property that arise or are created from carrying out the Support Services), subject only to the license expressly granted to You therein. Unless otherwise agreed, You are entitled to make and use only the number of copies of Supported Software as You are authorized to use under the license agreements for the Supported Software, and You agree to return or destroy, as requested by John Deere, superseded copies of the Supported Software when replaced by any Fixes. You may resort solely to the indemnification rights provided by John Deere contained in the applicable license agreement in the event of any issue or claim concerning title or intellectual property rights.

10. Activation of Service, Term of the Agreement.

A. To use the Support Services under this Agreement, this Support Services must be activated for Your account ("Activation"). The Activation may be performed by a Dealer acting at Your direction of and on Your behalf. At the time of Activation, the Support Services will commence for Your account and will continue in effect until the end of the Subscription Period. Upon expiration of the Subscription Period the Support Services governed by this Agreement will cease. This Agreement does not automatically renew.

B. This Agreement will commence as of the date of execution ("Effective Date") and expire as described below, unless the Agreement is otherwise terminated earlier in accordance with the terms of this Section 11 below. The initial term of this Agreement (the "Initial Term") will commence upon the Effective Date and will continue in effect for a period of two years except as set forth below. If the Support Services are not activated (as described above) within the Initial Term, this Agreement will expire at the end of the Initial Term. If the Support Services are activated within the Initial Term, this Agreement will continue for the Subscription Period, which will commence upon the date of Activation. The "Subscription Period" is the subscription term agreed between John Deere and You prior to execution of this Agreement, and ends in all cases upon the earlier of the expiration of (i) the agreed subscription term or (ii) any termination of this Agreement.

11. Termination of the Agreement.

A. Cancellation of this Agreement within 10 Days of the Effective Date. If You do not wish to be bound by the terms of this Agreement, then You must cancel this Agreement by providing written notice to John Deere using certified or registered mail, return receipt requested, to the applicable address in Section 12 below. You should include a statement in the written notice that states as follows: "I wish to cancel the Support Services Agreement having an Effective Date of [Insert Effective Date]." FOR THE CANCELLATION TO BE VALID UNDER THIS SECTION 11, YOU MUST PROVIDE THE WRITTEN NOTICE TO JOHN DEERE WITHIN 10 DAYS OF THE EFFECTIVE DATE. Cancellation of the Agreement will be effective on the date that John Deere receives the notice of cancellation from You. If You comply with all the requirements as described in this section 11, You will be entitled to a refund equal to the Support Fee paid by You less the value of the Support Services you received under this Agreement, as determined by John Deere in its sole discretion.

B. Termination for Default. John Deere may immediately terminate this Agreement by providing written notice to You if You:

- i. Fail to pay any amount due under this Agreement; or
- ii. Violate any provision of this Agreement.

If the Agreement is terminated by John Deere under this section 11.B., You are not entitled to any refund of the Support Fee.

C. Termination for Other Reasons. Either party may terminate this Agreement immediately in the event the other party becomes insolvent or bankrupt or has a receiver, administrator or analogous person appointed to it or over all or some of its assets or a resolution is passed for the liquidation of that party.

D. Requirements Upon Termination. Upon termination of this Agreement by either party, John Deere shall discontinue furnishing the Support Services and You shall immediately cease using, and be entitled to use, the Support Services. Upon termination of this Agreement, You shall remit to John Deere upon receipt of a final invoice all amounts accrued or due to John Deere up to and including the termination date.

E. Termination of this Agreement will not operate as a waiver of any breach of this Agreement and will be without prejudice to any rights, liabilities or obligations of either party which have accrued up to the date of termination. This section 11.E. together with any other provisions which expressly or by implication are intended to survive termination or expiry, will continue in force notwithstanding termination or expiry.

F. John Deere reserves the right to immediately suspend providing Support Services to You without notice upon rejection of any charges to Your Credit Account or if Your Credit Account issuer (or its agent or affiliate) seeks return of payments previously made to John Deere when John Deere believes You are liable for the charges. Such rights are in addition to and not in lieu of any other legal right or remedies available to John Deere either at law or under this Agreement. John Deere reserves the right to refer any amounts due by You under this Agreement to a third party for collection in the event of an ongoing default.

12. Notices.

All notices required to be given to John Deere hereunder shall be sent by certified or registered mail to:

John Deere Limited
ATTN: Intelligent Solutions Group Extended Support Services
P.O. Box 2022
Crest mead, Queensland, Australia 4132

and shall be effective upon receipt.

All notices required to be given to You hereunder shall, in John Deere's sole discretion, either be sent via certified or registered mail to Your address contained in Your subscription form or via e-mail to Your e-mail address contained in Your subscription form. Either method of notification used by John Deere shall be effective upon dispatch.

13. Indemnification.

You agree to defend, indemnify and hold harmless John Deere, including its affiliates, officers, directors, employees, agents and representatives, from and against all claims, demands, proceedings, injuries, liabilities, losses, or costs and expenses (including reasonable legal fees), including, but not limited to, claims alleging negligence, copyright infringement and/or trademark infringement against John Deere,

arising from or in connection with Your use of the Support Services, Your breach of any term of this Agreement, Your misuse of the Supported Software and/or Supported Components, or Your unauthorized modification or alteration of the Supported Software and/or Supported Components.

14. Limited Warranty.

John Deere shall perform the Support Services hereunder in a workmanlike manner.

If You acquire the Support Services for business purposes, You agree that the Consumer Guarantees Act 1993 (NZ) does not apply to this Agreement in respect of those Support Services.

To the extent permitted by law, in the event that John Deere is unable to fulfill its warranty obligations under this section 14, You agree that Your exclusive remedy is a refund of the total amount of the Support Fee paid by You under this Agreement. YOU AGREE THAT THE FOREGOING CONSTITUTES YOUR SOLE AND EXCLUSIVE REMEDY FOR ANY AND ALL CLAIMS ARISING OUT OF OR RELATING TO THE SUPPORT SERVICES PROVIDED TO YOU BY JOHN DEERE, ITS AFFILIATES AND THIRD PARTY SUPPLIERS UNDER THIS AGREEMENT. EXCEPT AS EXPRESSLY SET FORTH IN THIS SECTION 14, THE SUPPORT SERVICES ARE PROVIDED ON AN "AS IS" BASIS.

JOHN DEERE, ITS AFFILIATES AND THIRD PARTY SUPPLIERS SHALL HAVE NO LIABILITY FOR THE SUPPORTED SOFTWARE, SUPPORTED COMPONENTS AND/OR THE SUPPORT SERVICES PROVIDED, INCLUDING, BUT NOT LIMITED TO, ANY LIABILITY FOR NEGLIGENCE, BREACH OF CONTRACT, BREACH OF WARRANTY OR OTHER TORT OR STRICT LIABILITY, LOST PROFITS AND BUSINESS INTERRUPTION ARISING OUT OF OR IN CONNECTION WITH THIS AGREEMENT.

JOHN DEERE, ITS AFFILIATES AND THIRD PARTY SUPPLIERS MAKE AND YOU RECEIVE NO WARRANTIES, EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE IN ANY OTHER PROVISION OF THIS AGREEMENT OR ANY OTHER COMMUNICATION. JOHN DEERE, ITS AFFILIATES AND THIRD PARTY SUPPLIERS SPECIFICALLY DISCLAIM ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR TERMS OF SATISFACTORY QUALITY, OR ACCURACY, COMPLETENESS, RELIABILITY, TIMELINESS OR ACCURACY OF INFORMATION TO THE MAXIMUM EXTENT PERMITTED BY LAW. JOHN DEERE DOES NOT WARRANT THAT DESKTOP SHARING WILL BE ERROR FREE OR WILL MEET YOUR SPECIFIC REQUIREMENTS.

15. Limitation of Liability; Exclusion of Consequential Damages.

THE CUMULATIVE LIABILITY OF JOHN DEERE, ITS AFFILIATES AND THIRD PARTY SUPPLIERS TO YOU FOR ALL CLAIMS ARISING OUT OF OR IN RELATION TO THIS AGREEMENT (INCLUDING, BUT NOT LIMITED TO ANY CLAIMS RELATING TO OR ARISING OUT OF THE SUPPORT SERVICES RENDERED HEREUNDER) IN CONTRACT, TORT, OR OTHERWISE, SHALL NOT EXCEED THE TOTAL AMOUNT OF THE SUPPORT FEE PAID BY YOU TO JOHN DEERE FOR SERVICES UNDER THIS AGREEMENT DURING THE TERM. TO THE MAXIMUM EXTENT PERMITTED BY LAW, IN NO EVENT SHALL JOHN DEERE, ITS AFFILIATES AND THIRD PARTY SUPPLIERS BE LIABLE TO YOU FOR ANY CONSEQUENTIAL, INDIRECT, SPECIAL, OR INCIDENTAL DAMAGES, EVEN IF JOHN DEERE, ITS AFFILIATES AND THIRD PARTY SUPPLIERS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH POTENTIAL LOSS OR DAMAGE. THE FOREGOING LIMITATION OF LIABILITY AND EXCLUSION OF CERTAIN DAMAGES SHALL APPLY REGARDLESS OF THE SUCCESS OR EFFECTIVENESS OF OTHER REMEDIES.

NOTE: SOME STATES AND PROVINCES DO NOT ALLOW EXCLUSIONS OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES SO THE ABOVE LIMITATIONS MAY NOT APPLY TO

YOU.

THIS SECTION SHALL SURVIVE THE TERMINATION OR EXPIRATION OF THIS AGREEMENT.

16. Governing Law and Exclusive Forum.

The construction, interpretation and performance of this Agreement, as well as the legal relations of the parties arising hereunder, shall be governed by and construed in accordance with the laws of the State of Queensland (for purposes of a Customer in Australia) and the laws of New Zealand (for purposes of a Customer in New Zealand) without giving effect to the conflict or choice of law provisions thereof. The parties expressly agree that the non-exclusive jurisdiction for the resolution of any disputes arising out of or relating to this Agreement shall be the courts of Queensland (for purposes of a Customer in Australia) and the courts of New Zealand (for purposes of a Customer in New Zealand).

17. Assignment.

You may transfer or assign this Agreement to a third party end user ("Assignee") only as follows:

A. First, prior to any assignment, You must provide the Assignee with a copy of this Agreement, or direct the Assignee to an online copy of this Agreement, and allow the Assignee sufficient time to review these terms and to consult with counsel if the Assignee desires. Before this Agreement may be assigned to Assignee, Assignee must first obtain a John Deere web profile, which Assignee may request at www.myjohndeere.com or with the assistance of a Dealer.

B. Second, Customer must obtain an affirmative acknowledgement from the Assignee that the Assignee understands these terms and is willing to be bound by them in place of the Customer.

C. Third, upon receipt of the Assignee's acknowledgement that it understands and agrees to be bound by these terms, Customer must notify John Deere that it intends to assign this Agreement to the Assignee. In this notice, the Customer must identify the Assignee and represent and warrant to John Deere that the Assignee has affirmatively acknowledged that it understands and agrees to be bound by these terms in place of Customer. Notices under this paragraph must be delivered to John Deere through a Dealer, who may charge Customer, Assignee, or both a fee for providing this service.

D. Customer may then assign this Agreement to the Assignee in return for the Assignee's promise to be bound as the "Customer" under this Agreement and for any other consideration agreed by Customer and Assignee. Upon receipt of the Customer's notice of assignment (described in Paragraph 18.C above), John Deere will, subject to Paragraph 18.E below, electronically notify the Assignee that this Agreement has been assigned to Assignee and that use of the Services is governed by these terms and conditions.

F. John Deere may consent to or reject the assignment in its sole discretion; any purported assignment without John Deere's consent shall be null and void. John Deere's electronic notice to Assignee (described in Paragraph 18.C above) will constitute John Deere's consent to assignment of this Agreement to Assignee. John Deere may additionally require the Assignee to execute a certification confirming the Assignee's assumption in a form requested by John Deere prior to, upon or at any time after such assignment. Notwithstanding such assignment, Customer understands and agrees that Customer will remain jointly and severally liable with the Assignee (and any subsequent Assignee) for all Customer's payment obligations hereunder, and Customer further understands and agrees that Customer is solely responsible for any damages or losses resulting from an incomplete, invalid, partial, unenforceable, or other imperfect assignment by Customer of this Agreement.

E. John Deere may assign this Agreement without Your prior consent to any related company of or entity affiliated with John Deere and/or Deere & Company, or by an assignment associated with a corporate restructuring, merger or acquisition.

18. Force Majeure.

John Deere, its affiliates and suppliers shall not be liable for delay in any of their performance hereunder due to causes beyond their control, including, but not limited to, an act of God, war, natural disaster, governmental regulations, communication or utility failure, or casualties or the failure or acts of third parties.

19. Severability.

If any part of this Agreement shall be held invalid or unenforceable, such determination shall not affect the validity or enforceability of any remaining portions, which shall remain in force and effect as if this Agreement had been executed with the invalid or unenforceable portion thereof eliminated.

20. Entire Agreement.

This Agreement, any notices, guidelines, directions, instructions or directives posted on the Site from time to time, and all amendments, modifications, additions or changes to the foregoing constitute the entire agreement between the parties and supersedes all prior discussions and agreements, whether oral or written, between the parties relating thereto. Any additional terms and conditions of Customer on any purchase order or similar document shall be void and without any force and effect and shall not vary, add to, or delete the terms of this Agreement.

21. Waiver.

If John Deere exercises or fails to exercise any right or remedy available to it, this shall not prejudice John Deere's rights in exercising that or any other right or remedy. Waiver of any term of this Agreement must be specified in writing and signed by an authorized officer of John Deere.

22. Review of Terms.

John Deere reserves the right to review any of the terms of this Agreement at any time and from time to time. If, following any such review, there is any change to the terms of this Agreement that change will take effect from the date on which John Deere gives notice to You of such change.

IF YOU AGREE TO THE TERMS AND CONDITIONS OF THIS AGREEMENT, YOU:

- (i) ACKNOWLEDGE THAT YOU HAVE READ AND UNDERSTAND THIS AGREEMENT;
- (ii) REPRESENT THAT YOU HAVE THE AUTHORITY TO ENTER INTO THIS AGREEMENT;
- (iii) AGREE PERSONALLY AND/OR ON BEHALF OF YOUR COMPANY TO BE BOUND BY AND TO PERFORM THE OBLIGATIONS OF THIS AGREEMENT,
- (iv) AGREE THAT JOHN DEERE MAY CHARGE YOUR CREDIT ACCOUNT FOR THE FEES AND CHARGES SET FORTH IN THIS AGREEMENT;

(v) REPRESENT THAT ALL INFORMATION PROVIDED BY YOU TO JOHN DEERE IS TRUE AND ACCURATE TO THE BEST OF YOUR KNOWLEDGE; AND

(vi) CONSENT TO RECEIVING COMMERCIAL ELECTRONIC MESSAGES FOR THE PURPOSES OF THE UNSOLICITED ELECTRONIC MESSAGES ACT 2007 (NZ).

IT IS STRONGLY RECOMMENDED THAT YOU PRINT A COPY OF THIS AGREEMENT FOR YOUR RECORDS AT THIS TIME. [CLICK HERE TO PRINT A COPY OF THIS AGREEMENT RIGHT NOW.](#) IF YOU DO NOT PRINT THE AGREEMENT NOW, YOU MAY OBTAIN A COPY AT ANY TIME BY VISITING THE SITE

IN THE EVENT THAT YOU MISTAKENLY CLICK THE "I ACCEPT" BUTTON AND INTENDED TO CLICK THE "I DO NOT ACCEPT" BUTTON, YOU MUST CALL 1-888-GRN-STAR WITHIN 24 HOURS OF THE ACCEPTANCE OR FOLLOW THE CANCELLATION PROCEDURES OUTLINED IN SECTION 11 A OF THE AGREEMENT TO CANCEL THIS AGREEMENT AND THE CORRESPONDING SUPPORT SERVICES.

IF YOU DO NOT WISH TO BE BOUND BY THIS AGREEMENT, YOU SHOULD CLICK, "I DO NOT ACCEPT" AND YOU WILL NOT BE ALLOWED ACCESS TO THE SUPPORT SERVICES. BY CLICKING "I ACCEPT" BELOW, YOU ARE AGREEING TO BE BOUND BY THIS AGREEMENT.

YOU MUST NOW INDICATE THAT YOU AGREE TO THESE TERMS AND CONDITIONS BY CLICKING "I ACCEPT" BELOW:

CLICK BELOW TO ACCEPT [CLICK BELOW TO DECLINE THE TERMS OF THIS LICENSE](#) THE TERMS OF THIS LICENSE AGREEMENT AND PROCEED AGREEMENT AND EXIT.