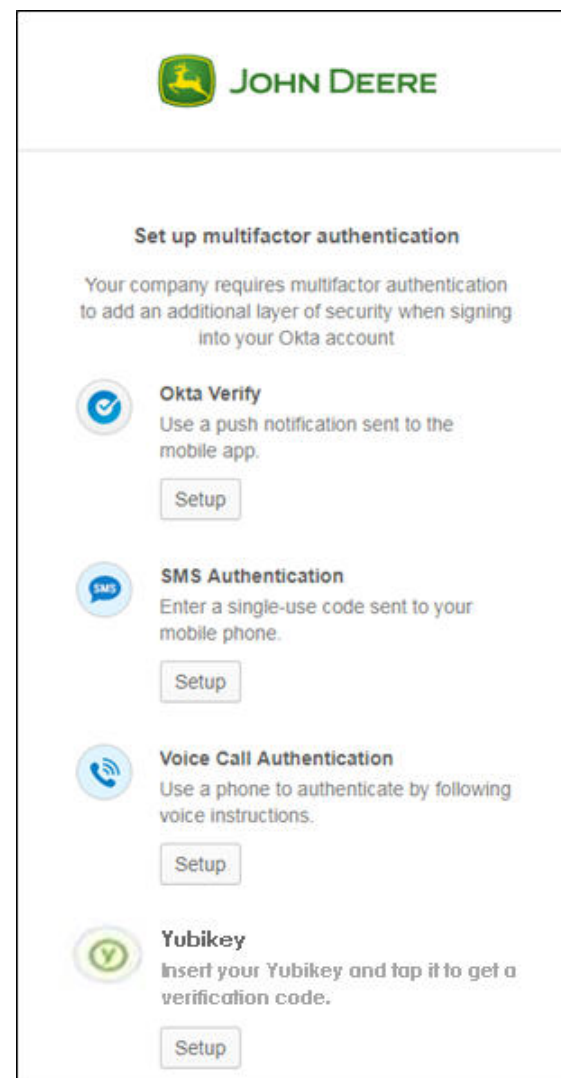# Merchant Toolkit Multi-Factor Authentication

FAQS:

John Deere is committed to the data security of our company information, as well as the personal information of our customers, and merchants. Multi-Factor Authentication (MFA) is a key foundational component of our security strategy and enables additional enhancements in the future. The mission of MFA is to protect personal identity and help prevent unauthorized access attained through common exploits, such as phishing and social engineering in critical John Deere systems and applications such as Merchant Toolkit.

MFA includes something you know, such as user name and password and something you have, such as a phone to receive a call or text message. Other options are an Okta push/verify app, (once downloaded) requiring no internet, or a Yubikey.

5 Quick Facts about Multi-Factor Authentication

Something you *KNOW*

Something you *HAVE*

Something you *ARE*
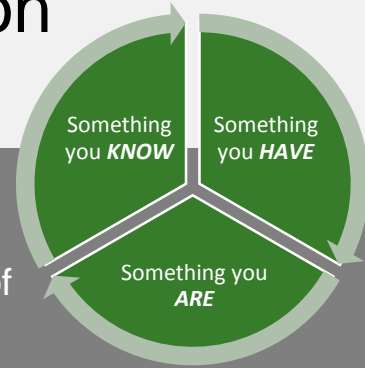
What is Multi-Factor Authentication?
Multi-Factor Authentication, or MFA, is an enhanced log in method that requires users to provide at least two methods of authentication to access an application.

Why is MFA necessary?
In a word, protection. Using multiple methods of authentication helps prevent many common dark web exploits, such as phishing and social engineering.

When will I begin to see MFA from John Deere Financial?
MFA will be added to Merchant Toolkit in February 2019. In preparation of the transition, an email verification process has been taking place.

What do I need to do to set up MFA?
Verifying your profile and setting up your second factors of authentication for MFA is simple and only needs to be done once.

How will using MFA impact my day-to-day work?
Very little. You will typically log in using MFA only once per day. Following log in, you will use Merchant Toolkit just as you do today.

JOHN DEERE