## John Deere Financial Privacy Statement for the United States

We understand the need to safeguard information about your personal and financial affairs that you provide to us. We have implemented and will maintain standards and procedures designed to prevent misuse of that information.

We collect, retain, and use that information only when we believe it will help us, our affiliated companies, retail dealers or selected business partners, provide products, services, and other opportunities to you. We also use that information to comply with certain laws and regulations; to help us design or improve our products and services; and to understand your needs so we, our affiliated companies, dealers and business partners can provide you with quality products and superior service, and genuine value.

We have procedures to help assure that your financial information is accurate, current, and complete, in accordance with commercial standards. We also have procedures to respond to your requests to correct inaccurate information in a timely manner. Some of these procedures are required by federal or state law.

We educate our employees about the importance of confidentiality and customer privacy through standard operating procedures and special training programs.

We maintain security standards and procedures to help prevent unauthorized access to information about you. We update and test our technology to improve the protection of our information about you and to ensure its accuracy.

We do not reveal specific information about your accounts or other personally identifiable data to parties outside our affiliated companies for their independent use unless: (1) you request or authorize it; (2) the information is provided to help complete a transaction initiated by you; (3) the information is provided to a credit bureau or similar information reporting agency; or (4) the disclosure otherwise is lawfully permitted or required.

It is necessary to provide personally identifiable information about you to a party outside our affiliated companies, such as to a company that we hire to prepare your account statements. These companies agree to protect our confidential information about you and must abide by applicable law.

This Statement may be changed at any time. Below is a sample of the Consumer Account Personal Information Notice, which relates only to accounts used primarily for personal, family and household purposes, it may be changed by providing a prior written notice to those customers. The remaining provisions may be changed without prior notice and those changes may apply to information already in use.

Last Updated: September 4, 2012

## **California Consumer Privacy Statement**

California Consumer Privacy Statement (Effective January 1, 2020)

In addition to your rights in the <u>John Deere Enterprise Privacy</u> and <u>John Deere Financial</u> <u>Privacy Statements</u>, California law provides for additional rights for California consumers. You have the right to request a description of the categories and specific pieces of Personal Information about you we have collected and the categories of Personal Information about you that we may disclose for a business purpose to third parties, along with a description of the categories of third parties that may receive that Personal Information. We do not sell your Personal Information.

You also have the right to request that we delete Personal Information about you that we have collected from you. Personal Information that is needed to complete a transaction, provide goods or services you requested, perform our contract(s) with you, or that was reasonably anticipated within the context of our ongoing business relationship with you, or that we can otherwise retain under applicable law, may not be deleted. The Personal Information we collect, use and share is further explained in our <a href="Enterprise Privacy">Enterprise Privacy</a> Statement.

You may exercise these rights by calling us at 1-844-972-2272 (CCPA), through our request form <a href="here">here</a> or by mailing your request to Privacy Manager, Center for Global Business Conduct, Deere & Company, One John Deere Place, Moline, Illinois 61265-8089. We will ask you to verify your identity to fulfill these requests.

If you wish to use an authorized agent to submit a request, we will need to verify the authorized agent by confirming that the original requestor has given written permission. We may deny a request from an agent that does not submit proof that they have been authorized by the consumer to act on their behalf.

Please be advised that any California consumer that exercises a right under the California Consumer Privacy Act will not be treated differently or discriminated against for exercising these rights.