



JOHN DEERE

Information about the John Deere Promise for Commercial Equipment 1 OCTOBER 2019 - 30 SEPTEMBER 2020 (US Only)

The John Deere Promise for Commercial Mowing equipment states:

“If you are dissatisfied with your new purchase, you may bring it back to your dealer for repair, exchange, or your money back.”

The Provisions of the Commercial Mowing John Deere Promise are:

1. The Commercial Mowing John Deere Promise applies during the first 10 days of ownership by the original retail purchaser of the following units:
 - Commercial Walk Behind Mowers – WG, WH, WHP Series, M&R Series
 - QuikTrak™ Mowers – 600 Series
 - ZTrak™ Mowers – Z900 SeriesAll covered products:
 - A. For purchases made between 1 October 2019 and 31 March 2020, the Commercial Mowing John Deere Promise 10 day period does not start until the beginning of use by the owner or 1 April 2020, whichever is earlier.
 - B. For purchases made between 1 April 2020 and 30 September 2020, the Commercial Mowing John Deere Promise 10 day period starts on the date of the actual retail sale to the original purchaser
2. The Commercial Mowing John Deere Promise is null and void if the product has been damaged due to any neglect or abuse.
3. The Commercial Mowing John Deere Promise is applicable only when original purchaser returns the product to the dealership from which it was purchased.
4. The Commercial Mowing John Deere Promise is limited to only one per customer, but does cover multiple unit sales.
5. The provisions of the Limited Warranty for New John Deere Turf & Utility Equipment in effect at the time of the retail sale to the original customer also apply.