

AUSTRALIAN NEW ZEALAND

DISTRIBUTION CENTRE



THE HOURS WE KEEP

- 7 am to 11 pm, Melbourne time, (may be extended during seasons).
- After hours callout operates 24 hours a day, 365 days of the year.

HOW WE DO IT

The ANZDC's location in Melbourne is close to airports, major highways and ports. This proximity to major infrastructure enables overnight delivery across Australia and New Zealand as well as a frequent and consistent delivery into Asia.

In the warehouse, radio frequency technology is used for inventory accuracy. Together with our conveyor systems, the warehouse management system provides the flexibility and efficiency to handle every seasonal demand. At the end of the day, dealers are emailed their shipment details and our primary carriers' web based tracking systems are updated.

John Deere dealers, using our global parts system, JDPoint®, place orders or make availability enquiries 24 hours a day, 7 days a week.

The dealer, via Dealer Parts Locator® has the opportunity to access inventory from any dealer inventory, countrywide, or have the parts shipped direct from a John Deere Distribution Centre anywhere in the world, instantly. Sourcing internationally, can take from 7 days, to just 72 hours, depending on the service selected.

John Deere customers with internet access to JDParts® are also connected to this web based system. Depending on the order type, it will be picked during operating hours or after-hours if requested.

WHAT WE DO

The Australian and New Zealand Distribution Centre is an integral part of John Deere's world wide parts distribution network and has the primary responsibility to support John Deere's extensive network of Agricultural, Consumer & Commercial Equipment and Power Systems dealers across Australia and New Zealand, 24 hours a day, seven days a week.

These dealers in turn support customers who are as diverse as operators of a ride on mower through to a combine harvester or a commercial fisherman using our power systems products.

The ANZDC also replenishes our regional distribution centres in Brisbane and Perth as well as regional support locations during the season.

Incorporating the latest technology and processes we ensure we deliver parts efficiently and effectively, every time.

WHY WE DO IT

At John Deere we recognise when a customer invests in John Deere equipment, they not only invest in a quality, technologically advanced machine, they also invest in a support system that will see them through for the life of the machine. Our objective is to keep customers in the field, increasing their productivity and to ensure

NOTHING RUNS LIKE A DEERE®



WHAT WE PROVIDE

- Service Parts, Merchandise & Publications Storage.
- Dangerous Goods Storage.
- Service Parts - Dealer Call Centre.
- Reprogramming Electronic Components.
- Complete Goods Storage.
- Meeting & Training Facilities.
- Corporate Systems & Communications Disaster Recovery Site.
- Satellite GPS Base Station for John Deere AMS (Ag. Management Solutions) products.



FOR THOSE WHO NEED NUMBERS

- In Australia and New Zealand we support over 340 current models with >730 configurations. We continue to support products from earlier John Deere generations.
- More than 75,000 stocked lines, determined by part criticality, and sales history.
- We stock >600 service parts for toys to support our youngest operators.
- An average of 3,000 lines are picked daily.
- >100,000 consignments are shipped per year.
- On-time order shipment is >99.9%.
- We ship >9,300,000 kgs parts freight p.a.
- We deliver to more than 5,000 private addresses each year.
- We process >2,000 pieces of agricultural equipment through Melbourne each year.
- We are in the top 7% of shippers from North America.
- We have >14,000 truck movements per year.
- Daily receipts average 2.5 x 40 ft' containers of replenishment inventory. Taken over a year this adds up to >8.8 km of parts.
- We receive >340,000 kgs of air freight, that's more than three Boeing 747's per year.
- We ship consignments as far away as Christmas Island and Macquarie Island.
- We export more than 470,000 kgs of parts airfreight and 300 containers to New Zealand each year.
- The weight of the bronze sculptures by George Kosturkov is 285 kgs.
- The mural "John Deere, A Way of Life", by Robyn Campbell measures 27m x 3m.



OUR PLACE

Commissioned October 2001.

Extension Commissioned November 2005.

Land Area 7.30 ha.

Undercover 24,889m² including offices and canopies.

Cost AU\$17m.

Plant & Equipment AU\$4m.

John Deere Limited

Australian & New Zealand Distribution Centre
John Deere Court - Parkwest Estate
Derrimut, Victoria, 3030 Australia

P: +61 3 8369 0200

E: 23ANZDC@JohnDeere.com

W: www.Deere.com.au