OEM Engine and Drivetrain Warranty





Confidence is built in

John Deere provides one of the best warranties in the business. We understand that each purchase of a new John Deere OEM engine or drivetrain component comes with the expectation of uninterrupted power and zero repair costs. That's why our standard warranty applies not only to the new OEM engine or drivetrain product, but also to John Deere parts and accessories added by the distributor as part of the John Deere product package.* The chart below defines the different warranty durations which take effect the date each product is delivered to the first retail purchaser.

Warranty support when you need it

Register your John Deere OEM product and enable your John Deere dealer to respond should you need a warrantable repair.[‡] Registering your engine or drivetrain component gives us the information needed to stock the right service parts, maintenance products, and servicing tools.

Go to JohnDeere.com/OEMWarranty and register your warranty today!

* When sold by John Deere and delivered to the first retail purchaser. ‡ See specific OEM product warranty language for applicable terms and conditions.

John Deere industrial and marine OEM engines	John Deere OEM drivetrain products (axle, transmission, pump drive, planetary drive)
 – 12 months, unlimited hours of use, or – 24 months and prior to the accumulation of 2,000 hours of use 	– 12 months or 2,000 hours, whichever occurs first

Unless otherwise provided in writing, John Deere makes the above warranty to the first retail purchaser and each subsequent purchaser, if subsequent purchase is made prior to expiration of applicable warranty. In the absence of a functional hour meter, hours of use will be determined on the basis of 12 hours of use per calendar day.

Coverage that counts

You can count on John Deere to repair or replace warranted products that are delivered with defective material and/or workmanship.

When requesting warranty service, evidence of the engine's or drivetrain component's delivery date to the first retail purchaser must be provided. Repairs will be made without charge for parts or repair labor if the defect appears within the warranty period — as measured from that initial delivery date. This includes reasonable costs of labor to remove and reinstall OEM parts or components in which the engine or drivetrain component is installed, and, when required, reasonable costs of labor for product removal and reinstallation.

For complete warranty details, visit JohnDeere.com/WarrantyStatements to view, download, or print the warranty statement for your equipment.

You can rely on us

The reliable John Deere support network includes over 4,000 service locations worldwide. You can get service at authorized John Deere equipment dealers, John Deere OEM engine and drivetrain distributors, industrial and marine OEM engine dealers, and OEM drivetrain dealers. Warranty service on John Deere OEM engines or drivetrain components must be performed by one of these authorized John Deere service outlets, who in turn will use only new or remanufactured John Deere parts or components.

Locate your closest John Deere service outlet at **JohnDeere.com/Dealer**.



Worldwide locations

North America, South America, and Caribbean

John Deere Power Systems 3801 West Ridgeway Avenue P.O. Box 5100 Waterloo, IA 50704-5100 Phone: 800-533-6446 (U.S.) Phone: 319-292-6060 (Outside the U.S.) Fax: 319-292-5075 Email: JDPower@JohnDeere.com

Mexico and Central America

Industrias John Deere S.A. de C.V. Boulevard Diaz Ordaz No. 500 Garza Garcia, Nuevo Leon 66210 Mexico Phone: + 52-81-8288-1212 Fax: + 52-81-8288-8284 Email: MexWeb@JohnDeere.com

Europe, Africa, and Middle East

John Deere Power Systems Orléans-Saran Unit La Foulonnerie – B.P. 11013 45401 Fleury-les-Aubrais Cedex France Phone: +33-2-38-82-61-19 Fax: +33-2-38-84-62-66 Email: JDEngine@JohnDeere.com

Australia and New Zealand

John Deere Limited Power Systems Division P.O. Box 1126, Camden NSW 2570 Australia Phone: + 61-2-4654-5501 Fax: + 61-2-4646-1236 Email: 23SYDDC@JohnDeere.com JohnDeere.con.au JohnDeere.co.nz

Far East

John Deere Asia (Singapore) Pte. Ltd. #06-02/03 Alexandra Point 438 Alexandra Road 119958 Singapore Phone: +65-6879-8800 Fax: +65-6278-0363 Email: JDAsiaEngines@JohnDeere.com



This warranty **does not** apply to engines and drivetrain components installed on equipment manufactured by any division of John Deere or its affiliates. For U.S. and Canada only, John Deere engine warranties include the emissions-related parts and components of your engine. See your authorized outlet for details.



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